WEBINAR: RESOURCES TO GROW YOUR SMALL BUSINESS

PRESENTED BY

IN COLLABORATION WITH

PLEASE NOTE:
ALL PARTICIPANTS HAVE BEEN MUTED
PLEASE USE THE Q&A FEATURE TO ADD QUESTIONS OR COMMENTS
WEBINAR: RESOURCES TO GROW YOUR SMALL BUSINESS
TUESDAY, SEPTEMBER 22, 2020 • 9:30 - 11:00 a.m. CDT

DARRELL JOHNSON
LOUISIANA ECONOMIC DEVELOPMENT

HEIDI MELANCON
LSBDC AT UL LAFAYETTE
Resources to Grow your Small Business

LED Small Business Services

September 22, 2020
PROVIDES SUPPORT FOR SMALL BUSINESS FROM PRE-VENTURE THROUGH SECOND STAGE

BUILD CAPACITY

Managerial and technical assistance through the
Small and Emerging Business Development Program and Mentor Protégé Recognition Program
Construction management training through the Louisiana Contractors Accreditation Institute

INCREASE OPPORTUNITY

Procurement opportunities with State agencies through the
Hudson and Veteran Initiatives
Opportunities to increase bonding capacity through the Bonding Assistance Program

ACCELERATE GROWTH

Support for entrepreneurial growth companies through Economic Gardening and CEO Roundtables

Programs are designed with the intention of enhancing job creation and revenue growth

Louisiana Economic Development
OpportunityLouisiana.com
SMALL AND EMERGING BUSINESS DEVELOPMENT (SEBD) PROGRAM SUPPORTS ELIGIBLE SMALL BUSINESSES

BENEFITS

A race and gender neutral program that assists with the managerial and technical assistance training needed to grow and sustain an eligible small business.

Provides for developmental assistance, including entrepreneurial training, marketing, accounting, business planning, and legal and industry-specific assistance.

Consideration for bidding on select products or services purchased by State agencies.

Program offered through intermediaries who provide a free needs assessment and assistance with accessing other program benefits.

Louisiana Economic Development
OpportunityLouisiana.com
ELIGIBILITY OF OWNERS AND BUSINESSES FOR THE SEBD PROGRAM

OWNER ELIGIBILITY

Citizenship – U.S. citizen or legal resident.

Louisiana Residency – Louisiana resident for at least one year

Net Worth – 51% of the business owners must have a net worth less than $400,000, excluding personal residence, the business assets and retirement account.

Full-time – Managing owners must work 20+ hours/week in the business.

BUSINESS ELIGIBILITY

Ownership and Control – At least 51% of company is owned and controlled by one or more Small and Emerging Business Persons

Principal Place of Business – In Louisiana

Lawful Function – Organized for profit to perform a lawful, commercially useful function

Business Net Worth – Below $1.5 million

Job Creation – Anticipates creating new full-time jobs
SEBD INTERMEDIARIES COVER ALL REGIONS OF THE STATE

1. City of Alexandria
   Alexandria, LA

2. Ministers of Economic Development
   Alexandria, LA

3. MetroMorphosis
   Baton Rouge, LA

4. LSBDC at Xavier University
   New Orleans, LA

5. LSBDC at SUBR
   Baton Rouge, LA

6. LSBDC at ULL
   Lafayette, LA

7. LaTech University Technology Business Development Center
   Ruston, LA

8. St. John the Baptist Parish
   LaPlace, LA

9. Microbusiness Enterprise Corporation of Ascension
   Gonzales, LA

10. Hispanic Chamber of Commerce
    New Orleans, LA

11. SUNO Incubator
    New Orleans, LA

12. SUSLA Center for Business & Community Development
    Shreveport, LA

13. Southwest LA Partnership for Economic Development
    Lake Charles, LA

14. TruFid Financial Services
    Baton Rouge, LA

15. Urban League of Louisiana
    New Orleans, LA

16. LSBDC at ULM
    Monroe, LA

17. LSBDC at SELU
    Hammond, LA

Louisiana Economic Development
OpportunityLouisiana.com
LSBDC offers high-quality technical assistance through Individual Consulting, Workshops & Seminars.

Primary Focus:
- Business Development & Solutions
- Resources to address operations
- Access to capital
- Market Research
- Business Plans
- Financial Projections
- Resources to Grow or Expand a Business (SBA & LED Programs)
SEBD ROUND TABLES FACILITATE PEER-TO-PEER LEARNING, NETWORKING AND SUPPORT TO EARLY STAGE COMPANIES

The Small and Emerging Business Development (SEBD) Roundtables provide business owners with the opportunity to improve leadership skills, sharpen decision-making abilities and build lasting relationships through peer-to-peer learning. SEBD Roundtables bring together 10-18 small and emerging business owners from SEBD certified businesses for 10 monthly roundtable meetings over the course of a year to share challenges and learn from the experiences of their peers.

SEBD ROUND TABLES PROVIDE ACCESS TO:
• Trained facilitators who keep discussions on track and relevant for all participants
• Expert guest speakers who provide information on key business topics
• Structured protocol that sheds new light on both problems and opportunities
• Shared experiences rather than advice
• Safe environment in which to process sensitive business challenges with peers
• Ability to get just-in-time answers to pressing issues

Louisiana Economic Development
OpportunityLouisiana.com
THE HUDSON AND VETERAN INITIATIVES IMPROVE ACCESS TO STATE CONTRACTING OPPORTUNITIES

HUDSON INITIATIVE

- Offers Louisiana-based small businesses more access to contracting and procurement of goods and services with State agencies
- Race and gender neutral
- Goals program encouraging State agencies and contractors to use certified Small Entrepreneurships under the Hudson Initiative

VETERAN INITIATIVE

- Offers Louisiana’s Veteran-Owned and Service-Connected Disabled Veteran-Owned small businesses more access to contracting and procurement of goods and services with State agencies
- Race and gender neutral
- Goals program encouraging State agencies and contractors to use certified Small Entrepreneurships under the Veteran Initiative
THE HUDSON AND VETERAN INITIATIVES IMPROVE ACCESS TO STATE CONTRACTING OPPORTUNITIES

Benefits

- 10% of the total evaluation points can be added to a certified Small Entrepreneurship’s bid on a Request for Proposal (RFP)
  - For the Veteran Initiative, 12% extra points can be added to your bid on a RFP

- For small purchases of less than $15,000, State agencies can waive the requirement of getting additional quotes if a certified company submits a quote that is reasonable

- Prime contractors who use certified Small Entrepreneurships as a subcontractor on a bid for an RFP are also eligible to receive additional percentage points on their bid

- Business and contact information will be accessible to State purchasing officials and prime contractors looking for subcontractors

- State agencies are encouraged to get quotes from and use qualified, certified companies whenever possible
ELIGIBILITY OF BUSINESSES FOR THE HUDSON AND VETERAN INITIATIVES

ELIGIBILITY FOR HUDSON AND VETERAN CERTIFICATIONS

- Principal Place of Business – In Louisiana
- Employees – Fewer than 50 full-time employees
- Average Annual Gross Receipts – Average annual gross receipts do not exceed $5 million for non-construction and $10 million for construction companies
  - For non-construction businesses, the Veteran Initiative requires that average annual gross receipts must not exceed $6 million
- Independently Owned and Operated – Business is independently owned and operated
- Not Dominant – Business is not dominant in its professional field
- Louisiana Residency – Owned by persons domiciled in Louisiana
- Citizenship – Owned by and has officers who are U.S. citizens or legal residents

ADDITIONAL ELIGIBILITY FOR VETERAN CERTIFICATION

- Veteran Ownership – At least 51% of the business must be owned by a veteran or a Service-Connected Disabled Veteran
Why should I sign up?
The Louisiana Veterans First Business database allows Louisiana to honor businesses owned by a veteran, active-duty or reserve military, or Gold Star spouse. The program also helps in the promotion and marketing of such businesses.

The program will also allow these businesses to be searched in the Louisiana Veterans First Business database by those individuals or companies looking to do business with veteran, active-duty or reserve military, or Gold Star spouse-owned businesses.

What qualifies my business to sign up and become certified?
To participate, a business must be certified by the Louisiana Department of Veteran Affairs as being 51% owned by a veteran, active-duty or reserve military, or Gold Star spouse. The business must also be registered and in good standing with the Secretary of State.

The company must have its principal place of business in Louisiana, where all owners and officers are U.S. Citizens or legal residents and domiciled in Louisiana.

What are the steps to become certified?
Visit LAVeteransFirst.org

Step 1 Register to certify a business. Create a user name and password.

Step 2 Ensure the business is registered and in good standing with the Secretary of State.

Step 3 Complete the process online or go to one of the Louisiana Department of Veteran Affairs Parish Service Offices, bring the required documentation and have the business certified.

Step 4 Insignia, decal and certificate will be emailed and mailed to business owners for use in promoting the business as owned by a veteran, active-duty or reserve military, or Gold Star spouse.

Louisiana Economic Development
OpportunityLouisiana.com
MENTOR PROTÉGÉ RECOGNITION PROGRAM PROVIDES OPPORTUNITY TO BUILD CAPACITY

LED’s Mentor-Protégé Recognition Program connects Louisiana-based small and emerging businesses to technical and developmental assistance provided by large mentor companies. Mentor is solely responsible for selecting protégé at their discretion. Mentor will notify successful protégé accordingly.

**BENEFITS Protégé - If selected:**

- Starting a foundational relationship with a large business
- Receiving technical and developmental assistance tailored towards your business needs from a mentor company
- Assistance with capacity building to successfully compete for public and private sector opportunities
- Guidance to help avoid the pitfalls that deter business sustainability and growth
- Access to the experience and expertise of seasoned Mentor companies who have been successful at building sustainable and profitable business

**ELIGIBILITY**

- Business must be certified in the Small and Emerging Business Development Program and in “good standing” with the Secretary of State
- Must be a Louisiana-based company and not be an affiliate or related party of the Mentor
- Must remain in the program for the period of the developmental assistance as defined in the Mentor/Protégé agreement

Louisiana Economic Development
OpportunityLouisiana.com
THE LOUISIANA CONTRACTORS ACCREDITATION INSTITUTE (LCAI)

- The institute offers seminars and courses to small and emerging construction businesses, which assists in building a solid foundation of knowledge within the construction industry.

  - **General Contractors Seminar**
    - The Louisiana Contractors Accreditation Institute General Contractors Seminar provides foundational technical knowledge that is essential to a general contractor in order to sustain a business within the construction industry.

  - **Business and Law Seminar**
    - The Louisiana Contractors Accreditation Institute Business and Law Seminar provides small and emerging construction businesses critical information about construction management and operating a construction related business.

  - **Residential Contractors Seminar**
    - The Louisiana Contractors Accreditation Institute Residential Contractors Seminar provides foundational technical knowledge that is essential to a residential contractor in order to sustain a business within the construction industry.

Louisiana Economic Development
OpportunityLouisiana.com
BONDING ASSISTANCE PROGRAM INCREASES BONDING CAPACITY OF SMALL BUSINESSES IN LOUISIANA

- Provides access to quality bid, payment and performance bonds at reasonable rates from surety companies when bonding capacity is needed on public or private jobs
- Offers 25% of contract price or $100,000, whichever is less, in bond guarantee to surety
- Bond guarantees may mitigate some risk to surety company, leading to a positive underwriting decision

ELIGIBILITY
- The Bonding Assistance Program is open to all certified Small and Emerging Business Development (SEED) Program (OpportunityLouisiana.com/SEED) clients that require bid, payment or performance surety bonds
- Sureties provide all underwriting and offer competitive rates. LED website provides list and contact information for surety agents to contact in order to utilize the program
LED DEFINES A SECOND-STAGE COMPANY AS HAVING CERTAIN CHARACTERISTICS

- **Principal Place of Business** – The company must have maintained their principal location of business in Louisiana for at least the last two years.
- **Annual Gross Revenues** – The company must have annual gross revenues between $500,000 and $50,000,000.
- **Employees** – The company must employ at least five but not more than 100 Full-Time Equivalent (FTE) employees.
- **Growth** – The company must demonstrate growth in annual revenue and/or jobs in two of the last five years.
- **External Markets** – The company must deliver products and/or services outside the company's local market area or demonstrate the capacity to do so.
- **Target Industries** – The company must be in a target industry such as manufacturing, finance and insurance services, administrative services and emerging industries, as identified by LED (retail stores and restaurants are specifically excluded).
- **Lawful Function** – The company must be organized for profit to perform a lawful, commercially useful function.
ECONOMIC GARDENING PROVIDES HIGH-LEVEL MARKET RESEARCH WITH A LASER FOCUS ON STRATEGIC ISSUES

Initiated in FY2012, Economic Gardening is an entrepreneurial approach to economic development providing the following benefits:

- Up to 36 hours of strategic market research tailored to your specific needs or business issues
- Access to a highly-skilled, four-person research team
  - Team Leader (Strategy Specialist)
  - Market Research Specialist
  - Geographic Information Systems (GIS) Specialist
  - Digital Marketing Specialist
- Review of core strategies including threats and opportunities, business strategies, and niche markets
- Business development opportunities through market research and qualified sales leads
- Improved internet presence by increasing visibility and credibility within the market
- Advice on how to best leverage technology to better connect with customers
CEO ROUNDTABLES FACILITATE PEER-TO-PEER LEARNING, NETWORKING AND SUPPORT

BENEFITS

- CEO roundtables bring groups of 15 to 18 qualified entrepreneurs together 10 times over the course of a year for peer-to-peer learning, business networking, and support.
- These collaborative, growth-oriented meetings support a trusting environment in which CEOs can safely explore business and personal issues and has been described as being akin to having a personal board of advisors.
- The roundtables are problem-solving sessions that address issues important to business owners.
- Topics include, but are not limited to:
  - Diagnostics, core values and goals
  - Value proposition and processes
  - Sales and marketing
  - Strategic planning
  - Operational efficiency
SMALL BUSINESS RESOURCES AND CONTACT INFORMATION

Additional information on LED resources for small businesses can be found at
OpportunityLouisiana.com/SmallBusiness

Other resources for Louisiana small businesses can also be found on the Resources by Region page of the LED website.

For more information, contact Small Business Services (SBS):

Tatiana Bruce
tatiana.brucela.gov
225.342.5863
Senior Program Manager, SBS

Camille Campbell
Camille.campbellla.gov
225.342.5834
Business Development Officer, SBS

Solomon Lee
Solomon.Leela.gov
225-342-4836
Business Development Officer, SBS

Darrell L. Johnson, Jr.
darrell.johnson2la.gov
225.342.4880
Program Manager, SBS

Chris Cassagne
christopher.cassagne@l.gov
225.342.5882
Assistant Director, SBS

Stephanie R. Hartman
stephanie.hartman@l.gov
225.342.5677
Director, SBS
WEBINAR: RESOURCES TO GROW YOUR SMALL BUSINESS

PRESENTED BY

IN COLLABORATION WITH

PLEASE NOTE:
ALL PARTICIPANTS HAVE BEEN MUTED
PLEASE USE THE Q&A FEATURE TO ADD QUESTIONS OR COMMENTS